

Communication Technologies, Inc.

CUSTOMER INSTRUCTIONS

(Please complete and submit with order)

Service Instructions:

- Marked "in-warranty" products to be forwarded to manufacturer's service center for warranty repairs () Yes () No
- Unless otherwise noted, all units received to be treated as "out-of-warranty" and repaired accordingly () Yes () No
- Recondition "No Trouble Found" units () Yes () No
- Replace consumables (i.e., ear cushions, ear tips, Voice tubes, screens) () Yes () No
- "Not Repairable" units () Discard () Return

Special Instructions:

Definitions:

- **Repairable:**
Unit thoroughly tested, repaired and parts replaced, reconditioned and two final quality assurance tests performed.
- **Recondition Only:**
Unit thoroughly tested and restored to "like new condition" with cleaning, buffing and adjustment to original specifications.
- **No Trouble Found:**
Unit thoroughly tested and no trouble found. (You have the option of having the unit reconditioned at this time).
- **Not Repairable:**
Unit thoroughly tested, analyzed and damage deemed beyond reasonable repair costs.

Shipping Information:

Billing Information:

:	
Company Name:	Company Name
Address	Address
City State Zip	City State Zip
Contact Name	Contact Name
Telephone No. Fax No.	Telephone No. Fax No.

Signature

Date

Purchase Order Number (if required)